

Be ready to go

A Quiz may only become available for a set amount of time at a specific day and time. Be sure that you are logged into the right module in Canvas and that you are ready to take the quiz at the time it is due to become available. If it is not showing up, refresh your browser or quickly open & close the app after the access time has ticked over.

Calculator

Your instructor may allow you to use an on-screen calculator for the entire assessment or only for certain questions. To open the on-screen calculator, click the Calculator icon

Prepare for your quiz

If your lecturer has provided you with the ability to take a practice quiz, be sure to try it out. This is very useful for getting to know the Canvas quiz interface and understanding what you can expect on the day of your quiz.

Submitting your assessment

Remember to press the submit button before leaving the quiz! If you do not, it may be difficult for lecturers to retrieve your answers afterwards.

Pin a question to review later

If your quiz is timed, keep an eye on the quiz time but don't panic. You can pin questions and answer them later on if you simply want to move onto the questions you want to answer first. Open the quiz navigator at any time to view answered/unanswered/pinned questions.

Review your lecturer's instructions

Your lecturer may provide an Access code (password) for accessing the quiz beforehand. Be sure you have this ready and enter it carefully when prompted. Your quiz may also have a time limit within which you are to complete it. The timer starts when you begin the quiz.

Check your requirements

You can take a quiz using a web browser or the Canvas mobile Student App (use the new QR login option). If you are taking the quiz through a web browser, we recommend using the latest version of the Chrome Web browser. Canvas can accommodate low bandwidth environments but you will need access to a reliable broadband connection with at least 512kbps download speed or more.

Don't delay

If you do encounter difficulties, let your lecturers know about them as soon as they happen. Don't delay in making contact but rest assured every effort will be made to understand, address and, as appropriate, make allowances for any technical issues that may arise in the current remote teaching context.

Record any technical issues

If you have any technical difficulties in accessing a quiz, be sure to make a note of this, including any feedback messages from Canvas, what time you tried to access the quiz and any other information you think might be important. If you can, try to take a screenshot to help explain what happened.

Canvas Help

If you have an urgent issue, you can talk to a Canvas 24/7 support agent through the phone or through web chat. If you are having difficulties, be sure to contact them and they can help guide you through any problems you are having.

